



# In City Residential Customer Utility Information

City of Warrenton Finance Department  
 Hours: 9:00 AM—5 PM Monday thru Friday  
 PO Box 250  
 Warrenton OR, 97146  
 (503)861-2233

Revised 06/26/2024

## SERVICES & RATES

### Water Service

\$35.34	Consumption up to 2,000 gallons	<b>3/4" Meter Base Rate</b>
\$40.93	Consumption up to 2,000 gallons	<b>1" Meter Base Rate</b>
\$5.01	Per 1,000 gallons exceeding base consumption	Consumption Rate
\$20.00	Turn on / off, Locate, Final Read	Service Call Charge

### Sewer and Storm Water

\$68.84	Sewer use and maintenance	Base Rate
\$13.77	Storm water infiltration (20% of Sewer Rate)	Base Rate

***The base rate for all services will apply every month regardless of property occupancy status. Service to the property can not be discontinued.***

### Garbage and Recycling

Changes to garbage service are effective the 1st of the following month. If your pickup day is on Thanksgiving or Christmas, your garbage will be picked up the following day.

\$17.15	<b>Can must be out by 7 AM.</b>	Weekly pickup
\$12.15	Over 62; Senior Rate Available—\$7.14	Every other week pickup
\$3.80	Over 62; Senior Rate Available—\$0.46	On-call service / no scheduled pickup
\$5.80	On-call, special, or return pickups. Charge applies per additional pickup per can.	Per Pickup—24 hour notice required.
\$9.37	Recycling is provided by Recology. (503)861-0578 <b>Can must be out by 7 AM.</b>	Recycling—Bi-weekly service regardless of garbage service.

## BILLING GUIDE

Copies of city ordinances are available upon request, or by viewing the municipal code on our website.

Utilities provided by the City of Warrenton are billed on a monthly basis. Monthly utility charges apply regardless of property occupancy status.

Property owners will be responsible for utility charges while property is vacant. Per city ordinance, the property owner is ultimately responsible for any unpaid utility bill. Property owners will be notified if a tenant's account is past due.

Utility bills will be mailed on or before the 5th business day of the month.

**Utility bills are due in our office by 5pm on the last business day of the same month.**

Payment may be made online, in our office or by using our payment drop box. Payment drop box is located at the front entrance. Drop box payments must be made by check or money order. No cash will be accepted in the drop box. Drop box payments are collected Monday thru Friday at 8 AM. Payments made after 8 AM will be collected and processed the following business day.

The City will not allow a new utility service to customers with an outstanding balance on any other account(s).

**Payment of entire account balance required to restore service. For same day restoration of service, payment must be received before 2 PM. Payments received after 2 PM will be restored on the following business day.**

### Past Due Process

**\$3 Late Fee** If not paid by 5pm on the last business day of the month.

**Reminder Letter** Sent to the property owner and the account holder (if different)

**\$33 Door Hanger** Hung on subject property if not paid by 5pm on the date indicated on the reminder letter.

**\$120 Shut Off** If not paid by 5pm on the date indicated on the door hanger

**Collections Process** Unpaid balances may be turned over to a collection agency 90 days after shut off fee assessed.

**\$35 Returned Payment Fee** Amount of any returned payment and fee is to be paid in cash. Failure to pay by deadline will result in resuming the past due process.